

## OUR QUALITY AND STRATEGIC POLICY

Our company, Matrinox S.L., is devoted to the design and manufacture of dies. Our top priority is the satisfaction of our customers' needs and expectations, which is achieved by manufacturing a product of the highest quality and by offering a first-class service.

Ever since the company was founded, we have made a great deal of effort to adapt to our customers' changing needs.

At a time when all companies find themselves in an extremely competitive market, we must adapt to new developments, improve our management systems and engage all members of our organization in a common goal, being more strongly committed than ever to fulfilling our customers' requirements, as well as the legal and regulatory requirements applicable to our products.

In light of the foregoing, at Matrinox S.L. we aim to consolidate our position, both now and in the future, by relying on the professionalism of our staff and the efficacy of our organization.

In this respect, it is essential to retain the trust of our customers by relying on a quality management system based on process orientation within a permanent framework of continuous improvement.

We aim to be a leading company in the manufacture and maintenance of progressive and transfer dies.

Our strategic policy encompasses the following key elements:

- Economic sustainability within the die manufacturing subsector.
- The manufacture of high-quality products at competitive prices.
- A strong focus on the automotive sector, industrial, boilermaking, hospitality and electrical in order to meet its needs and requirements.

Accordingly, we have defined a Quality and Strategic Policy based on the following principles:

- Commitment to fulfilling the requirements of our customers, as well as the legal and regulatory requirements applicable to our activity.
- Continuous improvement in relation to our products, processes and quality management system.
- Fostering of the continuous development of our staff's potential, as the cornerstone for the company's growth.
- Allocation of the necessary resources to achieve the stated quality goals.
- Promote the development of processes that cause the minimum environmental impact..

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